

AGENDA MANAGEMENT SHEET

Name of Committee **Adult And Community Overview And Scrutiny Committee**
Date of Committee **20 September 2006**
Report Title **Older People and Residential Care**

Summary This report advises of the scope for the select committee and the programme for the day

For further information please contact: Jane Pollard
 Overview and Scrutiny
 Manager
 Tel: 01926 412565
 janepollard@warwickshire.gov.uk
 No.

Would the recommended decision be contrary to the Budget and Policy Framework?

Background papers Commission for Social Care Inspection Reports (CSCI); Improving Meals for Older People in Care Homes, Handled with Care?; Safe and Sound. CSCI consultation on key lines of regulatory assessment. Office of Fair Trading Market Study into Care Homes. National Minimum Standards for Care Homes.

 White Paper Our Health, Our Care, Our Say

CONSULTATION ALREADY UNDERTAKEN:- Details to be specified

- Other Committees
- Local Member(s) N/A
- Other Elected Members Councillor McCarney, Councillor Compton, Councillor Dodd
- Cabinet Member Councillor Hayfield
- Chief Executive
- Legal Sarah Duxbury
- Finance
- Other Chief Officers Graeme Betts

- District Councils
- Health Authority
- Police
- Other Bodies/Individuals

FINAL DECISION NO

SUGGESTED NEXT STEPS:

Details to be specified

- Further consideration by this Committee Further considerations by the Committee
- To Council
- To Cabinet Recommendations to Cabinet as appropriate
- To an O & S Committee
- To an Area Committee
- Further Consultation

Agenda No

Adult And Community Overview And Scrutiny Committee - 20 September 2006.

Older People and Residential Care

Report of the Strategic Director of Performance and Development

Recommendation

The Committee decided to explore the levels of compliance with National Minimum Standards by care homes for older people in Warwickshire following the publication of a number of national reports. In recent months the Commission for Social Care Inspection has been reviewing its inspection arrangements for care homes.

The Committee also considered it an appropriate time to consider the future of residential care in Warwickshire in the light of the White Paper Our Health , Our Care and Our Say.

The Scope of the Select Committee is attached as an Appendix. A more detailed programme for the day will follow.

DAVID CARTER
Strategic Director of
Performance and
Development

Shire Hall
Warwick

23 August 2006



OLDER PEOPLE AND RESIDENTIAL CARE

Date: 12 July 2006

Version No: 2

1.

Background

- *Commission for Social Care Inspection (CSCI) national studies indicate generally poor levels of compliance by care homes for older people with significant aspects of the national minimum standards i.e.*
 - ❖ *February 2006 Handle with Care (Medication Standard);*
 - ❖ *March 2006 Improving Meals for older people in care homes (Nutrition Standard);*
 - ❖ *June 2006 Safe and Sound –checking the suitability of new care staff in regulated social care services*
- *CSCI is currently consulting on proposals to change the assessment regime –consultation period 1 May to 31 July2006 i.e. Draft Key Lines of Regulatory Assessment (KLORA) Care Homes for Older People*
- *DOH Review of the National Minimum Standards*
- *Office of Fair Trading Report into the Care Homes Market (May 2005) found that people need easier access to information when choosing a care home and more support once in a home. Care homes also needed to ensure that fee-related terms in their contracts are fair and transparent.*
- *A new Vision and Strategy for Adult Social Care is currently under development.*
- *White Paper Our Health, Our Care, Our Say*
- *Living Well in Later Life –A review of progress against the National Service Framework for Older People (Audit Commission March 2006)*
- *National framework for NHS fully funded continuing healthcare and NHS-funded nursing care in England, DOH consultation that runs until 22 September 2006.*

Methodology - How do we intend to undertake this scrutiny topic?

- ❖ *Visits by members of the Adult and Community Services Overview and Scrutiny Committee to care homes for older people in Warwickshire in advance of 20 September 2006*
- ❖ *Briefing papers*
- ❖ *Select Committee 20 September 2006 – divided into two separate sessions one in the morning covering ‘Where are we now?’ and one in the afternoon ‘Where do we want to be? See details below. Presentations from relevant individuals and representatives available to answer questions at both sessions.*

Where are we now? (Morning Session – 20 September 2006 –Maximum time two and half hours)

Key Lines of Enquiry

The current pattern and distribution of Care Homes for Older People in Warwickshire.

WCC current provision and contracting arrangements for residential care for older people and arrangements for quality assurance

Finding out what residents say about the Care Homes for Older People in Warwickshire

Assessing current levels of performance against national minimum standards by Care Homes for Older People in Warwickshire.

Clarifying what actions have been taken or are proposed in Warwickshire to address concerns raised by the various national reports

Identifying any areas of continuing concern and making recommendations about the action to be taken

Specific Issues:

National Minimum Standards- Meals and Mealtimes; Handling of Medication;

Recruitment and retention issues, use of agency staff, use of staff from overseas.

Arrangements for checking the suitability of new staff.

Provision of information to residents to enable them to choose a care home,

Provision of information about fees.

Potential Contributors

Representatives of the Adult, Health & Community Services Directorate

Representative(s) Warwickshire Association of Care Homes

Representative(s) Warwickshire Quality Partnership

Representative from Commission for Social Care (CSCI)

Representative from PCT (if available)

Critical Success Factors

Where are we now?

- ❖ Clearer picture of the current quality of care provided in care homes for older people in Warwickshire and in particular the council's own homes.
- ❖ Assessment of the robustness of our quality assurance systems to drive up improvements in our own homes and those we contract with.
- ❖ Assessment of the robustness/suitability of any existing action plans to secure improvement.
- ❖ Identification of any areas of continuing concern and recommendations to address those concerns.
- ❖ Agreed monitoring arrangements to assess impact on service delivery.

Where do we want to be? (Afternoon Session –20 September 2006 – Maximum time available two and half hours)

Key lines of Inquiry

What is our vision for residential care in the future in the overall continuum of care?
Understanding the policy and other drivers impacting on the provision of residential care and how it will affect service provision in the future
How will our commissioning strategies/intentions need to change?
What is the current position regarding out of county placements?
How far are the changes we wish to see dependant on the views/actions of our partners?
What are the key issues facing us?

Specific Issues related to future strategy

Market Management
Review of block contracting/land developments
Housing Strategy
Supporting People
Engagement with partners
Out of County placements
Potential impact of the NHS funding proposals for Continuing HealthCare and Nursing Care.

Potential Contributors

Representatives of the Adult, Health & Community Services Directorate

Methodology - How do we intend to undertake this scrutiny topic

- ❖ Visits by members of the Adult and Community Services Overview and Scrutiny Committee to care homes for older people in Warwickshire in advance of 20 September 2006
- ❖ Briefing papers
- ❖ Select Committee 20 September 2006 – divided into two separate sessions one in the morning covering 'Where are we now?' and one in the afternoon 'Where do we want to be?' See details above. Presentations from relevant individuals and representatives available to answer questions at both sessions.

Critical Success Factors

Where do we want to be?

- ❖ Understanding the direction for adult social care and the future role of residential care
- ❖ Identification of the major issues that need to be addressed
- ❖ Identification of areas where further scrutiny by the Committee would be beneficial.